Tejas Chandan

Digital Product Manager | Agentic AI Platforms | Enterprise AI

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Bangalore, India | Open to Remote Work and Relocation

SUMMARY

Digital Product Manager with 3+ years of experience leading enterprise GenAI and agentic platform products at Wells Fargo. Owns product strategy and delivery for a platform used by 25K+ active users across 6+ Lines of Business. Experienced in agent-development SDKs, MCP tool ecosystems, workflow orchestration, LLM evaluation, model routing, rapid AI prototyping and regulated AI.

EXPERIENCE

Wells Fargo | Digital Product Manager | Enterprise GenAI Platform — June 2023 to Present | Bangalore, India

- Own product strategy, a six-quarter roadmap and backlog for the platform, supporting 500+ experimentation and 35 to 40 production use cases; built adoption dashboards that contributed to 3x monthly active-user growth.
- Conceived and launched a zero-to-one agent-development harness and modular SDK spanning state and memory, telemetry, model access, MCP-based tool connectivity, guardrails, evaluation and observability.
- Defined and launched a multi-model orchestration and resilience layer covering model pairing, routing, retry and fallback logic, load balancing, provider failover and token-cost estimation.
- Built working prototypes with Claude, Cursor and v0 before engineering handoff, reducing discovery-to-specification time by approximately 40%; shipped a self-service AI application builder that cut prototyping cycles from 4 to 6 weeks to 1 week.
- Defined the product vision for a visual agent workflow designer and a marketplace of reusable MCP tools, agents and reference applications.
- Owned end-to-end delivery from discovery, PRDs, epics, user stories and acceptance criteria through prioritisation, UAT, sprint reviews, release planning and launch with 10 to 15 engineers, engineering managers and US stakeholders.
- Defined LLM evaluation frameworks for 50+ use cases across hallucination, task accuracy, latency, reliability and safety; partnered with Model Risk and Compliance to reduce approval turnaround by 25%.

SELECTED PRODUCT WORK

From Prototype to Production | *Agentic AI platform case study* — Case study

Generalized product case study, not a depiction of any employer system, showing how tools, evaluation, guardrails, observability, model routing, cost controls and reusable platform components move agents from prototype to production.

Pokerbook | *Next.js, Supabase, PWA* — Case study

Built and launched a mobile-first poker-session tracker with edit permissions, shareable sessions, settlement logic and WhatsApp summaries.

YouTube Native Learning Layer | *Product case study* — Case study

Designed an AI-native learning experience for YouTube spanning summaries, notes, comprehension checkpoints and in-video engagement.

EDUCATION

National Institute of Technology Karnataka, Surathkal | Bachelor of Technology in Mining Engineering — 2019 to 2023

CFA Institute | CFA Program, Level I Passed — 2025

SKILLS

Product: Product Strategy, Zero-to-One Development, Roadmapping, PRDs, User Discovery, Backlog Prioritisation, UAT, Agile Delivery, Product Metrics

AI/LLM: Agentic AI, MCP and Tool Ecosystems, Workflow Orchestration, LLM Evaluation, Guardrails, Observability, Model Routing, Token Economics, RAG

Technical: API Platforms, REST APIs, GCP, Vertex AI, Next.js, Supabase, Figma, JIRA, Splunk, Power BI, Claude Code, Codex, Cursor

Domain: Enterprise AI, Financial Services, Fintech, Regulated AI, Risk and Compliance